

THE QUALITY POLICY OF PAO SEVERSTAL

The quality policy complies with the strategic targets of PAO Severstal and serves as the basis for the functioning and improvement of the quality management system of the company.

Our commitments:

- the production of goods which fully comply with the requirements of every consumer and the applied requirements;
- continuous improvement and the enhancement of performance of the quality management system through setting and achieving quality targets;
- the determination of current and future needs of the customers and the aim to exceed their expectations;
- the preservation and extension of sales markets of the products manufactured;
- the increase of production performance and the reduction of expenses;
- the improvement of production quality indicators

Our guidelines:

- the quality management is aimed at the satisfaction of customer requirements and on the strive to exceed their expectations;
- the leaders on all levels of organization ensure the unity of the objective and of the direction of the organization's activity and create conditions in which the employees cooperate productively to achieve the quality goals of the organization;

- competent, authorized and cooperating employees on all levels increase the effectiveness of the quality management system;
- efficient and effective achievement of quality goals is ensured when the activity is seen and managed as interconnected and interdependent processes which function as a coordinated system;
- the preservation and maintenance of the current level of the conduct of business, reaction to changes, connected to internal and external conditions and the creation of new possibilities;
- the making of decisions for the achievement of results based on the analysis and the assessment of the data and the information taking the risks into account;
- the establishment of mutually advantageous relations with the suppliers and all parties concerned and the management of those to achieve sustained success.

The management of PAO Severstal takes the responsibility to implement the Quality Policy, is aiming to abide by the specified guidelines and calls upon all employees to take active part in its implementation.

WE SHOULD BE THE BEST AT STEEL PRODUCT MARKETS!

A.A. Shevelev, the CEO
AO Severstal Management